INTERTON
ESSENTIAL HEARING

QUICK GUIDE TO THE INTERTON EASYHEARING APP

Download on the App Store

ANDROID APP ON Google play

Made for iPhone

Works with Android™

Made for iPod iPhone iPad

Which Interton hearing aids work with the Interton EasyHearing app?

The short answer is all Interton wireless hearing aids:

Interton wireless hearing aids

Interton Centro™   Interton Step™   Interton Crisp™

*Note to hearing care professional: to use the Interton EasyHearing app with Interton Step and Crisp hearing aids, first pair the hearing aids with the Interton Remote Control 2. This will enable the remote control function on the Phone Clip 2. Make sure the Interton Crisp hearing aids have been updated with the latest Appraise fitting software.

Interton Phone Clip 2

Interton Centro hearing aids need to use the Interton Phone Clip 2 to connect to the Interton EasyHearing app.

Which mobile devices work with the Interton EasyHearing app?

The Interton EasyHearing app is compatible with the following mobile devices:

iPhone, iPad and iPod touch running iOS 7 or later.

Smartphone running Android™ version 2.3.5 or later.

Where can I find the Interton EasyHearing app?

The Interton EasyHearing app is free to download. On your mobile device, go to the App Store℠ or Google Play™ and search for Interton EasyHearing. Tap **Get** and then **Install** on the App Store and **Install** on Google Play to download the app to your mobile device.

Updated compatibility information is available on the App Store and Google Play.

Pair your hearing aids to your Interton Phone Clip 2 and your mobile device

Before you can use the Interton EasyHearing app, you have to pair both your mobile device and your hearing aids with your Interton Phone Clip 2.

### How to pair your mobile device with the Interton Phone Clip 2.

Remove the silver cap of your Phone Clip 2 and turn it and your mobile device on.

Find the Bluetooth settings in the main menu on your mobile device and turn it on. If you are unsure how to do this, you can find instructions in your device's user manual.

Use the tip of a pen to press the blue button on the back of your Phone Clip 2 once to put it into pairing mode for 120 seconds.

On your mobile device, choose to search for Bluetooth devices. It might do this automatically.

Your Phone Clip 2 will show up on your mobile device's Bluetooth list as Hearing Aid Phone.

If your mobile device asks you for a passcode, enter 0000 (four zeros) and your Phone Clip 2 will pair to your mobile device.

If your mobile device asks which Bluetooth service you wish to enable, select Headset.

How to connect your mobile device to the Interton Phone Clip 2

Once paired, your mobile device may prompt you to confirm that you want to connect with the Phone Clip 2.

However, if you have to manually connect, find the list of Paired Devices on your mobile device's Bluetooth menu.

First tap Hearing Aid Phone and then Connect.

How to pair the Interton Phone Clip 2 with Interton wireless hearing aids

You also need to pair your Interton hearing aids with your Interton Phone Clip 2.

Press the white button beneath the silver cap on the Phone Clip 2.

Open the battery door on each hearing aid and then close it within 20 seconds of pushing the white button.

Easy control over your Interton hearing aids

Get off to a great start with your Interton EasyHearing app

Now that your hearing aids and Interton Phone Clip 2 are paired with your mobile device, it is time to explore your Interton EasyHearing app. You are about to find out how to turn your mobile device into a remote control for your Interton wireless hearing aids.

Tap the launch icon on your home screen to activate the app

Choose **connect now** when the dialogue box asks if you want to connect now or run in demo mode.

Tap **agree** to accept the terms of use.

We inform you that it is a good idea to turn off your mobile device's touch sounds/keyboard clicks in the **Settings** menu of your mobile device so they won't interfere with your Phone Clip 2 or EasyHearing app's operation.

Finally, you will see a message telling you that you can find tutorials under **Settings** which show you how to get the most out of your Interton EasyHearing app.

Interton EasyHearing app overview

The app has two main screens: volume control and program selection. You can move from one screen to the other by tapping the navigation buttons. There is also a link status button so you can check your devices are still connected.

The Volume Control is the app's start screen.

Swiping your finger up or down will adjust the volume of both hearing aids together.

The button beneath the volume bars will mute or unmute your hearing aids with a single tap.

If you swipe your finger to the right you can see only the volume control for your left hearing aid, and swiping your finger to the left will show you the same for your right hearing aid.

This makes it easy to control the volume or mute the sound of your hearing aids individually*.

* If you have hearing instruments with volume synchronization activated, both instruments will respond to individual volume adjustments on the left or right side. Speak to your hearing care professional if you would like this deactivated.

Interton EasyHearing app overview

When you are streaming sound from an Interton TV Streamer 2 or an Interton Mini Microphone, or your phone, the volume screen will display yellow bars between the two white bars.

The yellow bars adjust the volume of the sound you are streaming.

PROGRAM SELECT

Tap the menu icon button at the top of the Volume Control screen to select a hearing aid program optimized for a particular hearing situation.

Tap a Hearing instrument program or a Streaming program button to activate a regular program or streaming from one of your Interton wireless accessories.
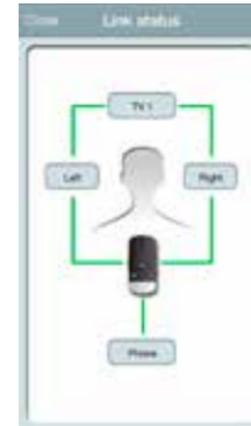
LINK STATUS

Tap the link icon button in the bottom right-hand corner of the Volume Control screen to go to the Link Status screen.

Link Status shows you the status of the connections between your mobile device, Interton Phone Clip 2, hearing aids and your Interton streaming accessory if you are using one.
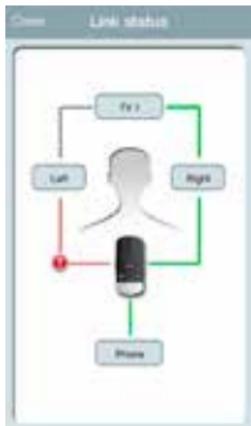
If a connection is missing, the green connection line will turn red and an exclamation mark will appear.

Tap the exclamation mark to bring up the troubleshooting guide to help you fix your connection.

Tap **Close** in the top left-hand corner to return to the Volume Control screen.
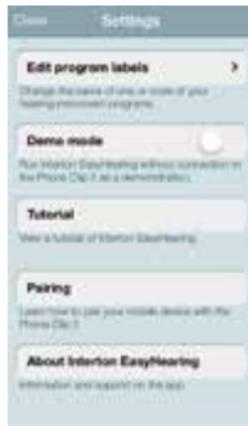
⚙ SETTINGS

Edit program labels lets you change the names of your programs and Interton streaming accessories. Tap Reset to return to the default program and streaming names.

Demo mode runs Interton EasyHearing without connection to the Phone Clip 2 as a demonstration.

Tutorial gives you a tutorial of Interton EasyHearing.

Pairing shows you how to pair your mobile device with Interton Phone Clip 2.

About Interton EasyHearing provides you with additional information about Interton EasyHearing along with where you can find support.

INTERTON
ESSENTIAL HEARING

Interton – Essential Hearing

Founded in Germany in 1962, Interton today is part of one of the world's largest hearing instrument organisations, the GN Group. We use their proven core technology in a way that falls in line with our own way of doing things. We believe that most people need a straightforward, functional and easy-to-use hearing solution at a fair price. So that's what we give them.

Please also refer to **interton.com/support** for more information and the user guide for the Interton EasyHearing app.

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